

Front Fender on Canvas Neo Bicycles

Update: Fender Re-Attachment Parts Available January 2021



STOP RIDING UNTIL YOU HAVE REMOVED THE FRONT FENDER

- Follow the removal instructions below
- Save the fender and fender struts
- After the fender is completely removed, you can keep riding your bicycle
- Contact your local authorized Cannondale dealer to re-install the fender with upgraded parts, at no charge.

At Cannondale, we know our riders demand the highest levels of performance, quality, and safety, and we hold ourselves and Cannondale products to that standard.

As we announced previously, following a few reports of issues with the hardware that attaches the front fender on some Cannondale Canvas Neo bicycles that caused the front fender to become detached from the bicycle and abruptly stop the front wheel, we elected to conduct a recall of the fender and fender attachment hardware in order to provide riders with an upgraded attachment system.

We have now completed testing and secured the government approvals required to conduct the recall.

Cannondale dealers and riders should remove the front fender and save the fender and fender struts for later re-attachment. It is easy to remove the front fender - instructions are included below and a step by step video is available on cannondale.com. Once the front fender is removed, you can keep riding your Canvas Neo without any front fender.

Please contact your local authorized Cannondale dealer or Cycling Sports Group to arrange for an authorized Cannondale dealer to re-install the fender with upgraded attachment hardware, at no charge. Consumers can remove the fender on their own, but it must be re-installed by an authorized Cannondale dealer.

We apologize for this inconvenience and thank you for your patience, and for riding Cannondale.

Sincerely, The Cannondale Team

For more information:

Visit <https://www.cannondale.com/en-ca/safety-and-recalls>
View our Dealer Locator to find your local Cannondale shop;
or contact our Customer Support Team

Upgraded attachment system



WARNING

STOP RIDING, REMOVE THE FRONT FENDER

If you ignore this warning you can be seriously injured